

Your bill explained

Everything you need to understand your energy bill.



enÉrgia

Understanding your bill

Now, more than ever, we're looking for ways to improve our service to you. We know energy bills can be confusing, so we created a quick guide to make it easy.

You'll receive your bill every two months. If you are a dual fuel customer you will receive two bills, one for gas and one for electricity. These bills could be billed on different dates.

Please be aware that if you are a level pay customer, you will pay monthly towards your bi-monthly bill.



ACCOUNT DETAILS

This section of your bill includes your:

ACCOUNT NUMBER

Your Energia customer account number.

TARIFF

Your tariff is the price package you signed up for.

DATE OF THIS BILL

This is the date that this bill was issued.

PAYMENT DUE DATE

The date that your payment is due.

YOUR BILL SUMMARY

This section of your bill includes your:

ACCOUNT BALANCE

The balance on your account prior to the issue of this bill.

CHARGES FOR THIS PERIOD

Your gas or electricity charges for this billing period. These are broken down on page two of the bill.

NEW ACCOUNT BALANCE


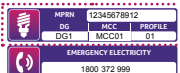
Your new account balance including this bill.

WHY IS MY BILL SHOWING TWO DIFFERENT RATES?

When a price change happens during a billing cycle, two rates will appear on your bill. One is the rate before the price change. The other is the new rate after the price change. Learn more at [energia.ie/price](https://www.energia.ie/price)

GPRN / MPRN

This is the GPRN on your gas bill, or the MPRN on your electricity bill. This is a unique number for the gas or electricity supply at your address. You may be asked for this if you contact customer service.

Mr. Murphy,
1 Main Street,
Any Town.

Premises Supplied:
1 Main Street, Any Town.

Invoice No: _____

Tariff: Electricity

Billing Period: 11/08/2022 - 07/10/2022

Date of this Bill: 10 October 2022

Payment Due Date: 24 October 2022

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Your bill summary

Balance at previous bill	€103.27	CR = Credit
Payment(s) received up to 26 August 2022	€103.27	CR
Account balance before this bill	€0.00	
Charges for this period	€138.32	
New account balance (A+B)	€138.32	Amount Due

Payment Information
You could be enjoying cheaper bills. Please call our Customer Helpline or visit our website to find out more about our discounted payment options.

Average daily use (units)

This period	<div style="width: 4.4%; background-color: black; height: 10px;"></div> 4.4	Total kWh	
Same period last year	<div style="width: 4.6%; background-color: black; height: 10px;"></div> 4.6	Total kWh	<p>This is the total number of units used divided by the number of days in the billing period and can help you monitor how much electricity you are using.</p> <p>It is not always possible to provide this information and so 'not available' will sometimes appear. Actual and estimated meter readings are treated the same.</p>

VAT Registration Number: IE 632 6035 0. Registered VAT Address: The Liberty Centre, Blanchardstown Retail Park, Dublin 15, D15 Y12H.

Sample bill - for demonstration purposes only.

THIS PERIOD'S ELECTRICITY USE

Here you will see your meter readings. If the meter was not read by ESB Networks or Gas Networks Ireland, you will either see the letter E here which means Estimated Bill, or CU for Customer Read, if you have submitted a meter reading yourself.

E = Estimated meter read.

A = Actual meter read.

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www.energia.ie/contactus

0818 405 405
(Open to 8pm, Mon - Fri)

MPN: 12345678912
DG: MCC: PROFILE
DG1: MCC01: 01
EMERGENCY ELECTRICITY
1800 372 999

Invoice No:
Account No:
Tariff: Electricity
Billing Period: 11/08/2022 - 07/10/2022
Date of this Bill: 10 October 2022
Payment Due Date: 24 October 2022

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Your bill details

This period's electricity use

Unit type	Previous	Present	Units
Standard	3291 A	3544 A	253

A = Actual Meter Read

This period's transactions

Standing Charge 57 days at €0.59 per day	€33.63
249 Units at €0.3329 per Unit	€82.89
4 Units at €0.4444 per Unit	€1.78
Public Service Obligation Levy - 2 months at €4.30	€8.60
Sub Total before VAT	€126.90
VAT on €126.90 at 13.5%	€17.13
Total charges for this period	€138.32

Your account status

Balance at last bill	€103.27
Payment received on 26 Aug 2022	€103.27 CR
Balance before this bill	€0.00

THIS PERIOD'S TRANSACTIONS

This shows the breakdown of units you've used in this billing period and includes the following:

STANDING CHARGE

This is a combination of the fixed charges associated with providing electricity and gas services and a share of the supply costs in servicing your account.

STANDARD UNIT RATE

The unit rate is the cost for each unit of energy used.

CREDIT

If the abbreviation CR appears after a value, this means that you have a positive balance on your account.

PSO LEVY

The PSO (Public Service Obligation) levy is mandated by the Irish Government. It is charged to all electricity customers in Ireland and supports the generation of electricity from sustainable, renewable and indigenous sources. On 01 October 2022, the PSO levy was reduced to zero.

YOUR ACCOUNT STATUS

This lists recent payments received and the balance of your account prior to this bill.

Supplying cleaner, greener energy

At Energia, we proudly supply green electricity to thousands of homes across Ireland through a range of sustainable projects:



BIOENERGY

We're investing in Bioenergy in our new Dublin plant to convert waste into electrical power for export onto the national grid.



WIND POWER

Leading the field, we supply approximately 21% of Ireland's total wind power.



GREEN ELECTRICITY

We proudly supply green electricity to over 280,000 homes across Ireland helping to reduce the nation's carbon footprint.



SOLAR FARM INVESTMENT

We're developing two solar farms in Meath to power 9,000 homes with plans to expand to service 58,000 homes in the future.

Save time, money and trees...

Energy Online is our easy to use online service designed to save you time, money and paper. You can view your bills, make payments and monitor your energy usage.

Make sure you're registered for an Energy Online account to view your next bill online.

To get started visit: energyonline.energia.ie

We're here to help.

Please see: energia.ie

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0818 405 405

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www.energia.ie

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